

FAQ for website

1. Can I change/ cancel my reservation?

A: In the event you are unable to keep your reservation, please contact us at sternwheeler@jettylight.com

2. Can we bring our own food on the vessel?

A: No. We will have an assortment of food and drinks available for purchase during your cruise.

3. Are pets allowed?

A: Only service animals are allowed on the vessel.

4. Do you offer group discounts?

A: Yes. We offer a 10% discount on Expeditions Only for groups of 20 or more.

5. How long are your cruises?

A: Expeditions: 1hr East tour. 1hr West tour. 2hr East and West combine.

Sunday Brunch: 2hrs

Dinner cruises: 2hrs

Private Charter: varies.

6. Do you offer all-day cruises?

A: No. However, if you purchase an 11am expedition ticket you are more than welcome to stay aboard until its final port of the day at 3:45pm.

7. What type of cruises do you offer?

A: Expedition Cruises, Sunday Brunch Cruises, Dinner Cruises and Private Charters. For details, please select "Cruises" on our website, or click this link <https://sternwheeler.com/cruises>

8. Do you dock in Portland or Hood River Oregon?

A: No. We only dock in Cascade Locks Oregon.

9. Do you make stops during any of your cruises.

A: No.

10. Do you cruise through the Bonneville Dam Locks.

A: Yes. We have 3 tour cruises a year. Please check our calendar, Facebook and Instagram for the dates.

11. Do you have expeditions rain or shine?

A: Yes. Unless the weather is deemed unsafe for passengers.

12. Can I purchase a gift card?

A: Currently we are not offering gift cards. If this changes, we will update our website, Facebook and Instagram.